

Warranty Terms and Conditions:

Water Purifier:

Enjoy a 1-year warranty on the electronic parts of your water purifier against any electronic malfunction during this period.

Kitchen Chimney:

Benefit from a generous 5-year warranty specifically on the chimney motor and 1-year comprehensive warranty, reflecting our confidence in its durability and performance.

Gas Hobs:

Our Gas Hobs come with a 1-year comprehensive warranty covering manufacturing defects or operational issues during normal use.

Solar Water Heater:

For Neo Sun and Neo Sun-Copper Panel models, receive a 3-year replacement guarantee on the tank for peace of mind.

Neo Sun Plus and Neo Sun Blue models extend the replacement guarantee to 5 years, showcasing their durability and reliability.

Registration Process:

After purchasing a Neo product, fill out the warranty card provided in the box and send a photo of it via WhatsApp to our customer care number 9801-333313 to register for warranty coverage.

Terms and Conditions:

Our warranties are subject to the terms and conditions outlined in our warranty policy. For warranty-related inquiries or claims, please contact our customer support team at 9801-333313 or send an email at service@neoappliances.com